# Division of Credit Unions Department of Financial Institutions State of Washington P.O. Box 41200 Olympia, WA 98504-1200

#### **DIRECTOR AND OFFICER QUESTIONNAIRE**

Credit Union	
 "As of" Examination Date	

#### Please:

- 1. Complete this Questionnaire and return it to the Examiner-in Charge (EIC) upon commencement of the examination.
- 2. Provide information as of the examination date noted above. If there are subsequent material changes in the information provided, notify the EIC.
- 3. If a request is not applicable, insert the word "none."
- 4. Use attachments, initialed and sequentially numbered on each page, if space is inadequate.

This Questionnaire must be signed and dated by the Board Chairperson and the President/Manager of the Credit Union.

Thank you for taking the time to provide this information to the Division of Credit Unions (DCU).

This information is the property of the Division of Credit Unions and is received from the credit union for our confidential use.

Under no circumstances may any recipient of this examination information use, disclose, or make it public except as authorized relating to credit union regulation. The law provides penalties for unauthorized use or disclosure of any such information, which is not otherwise publicly available. If any subpoena or other legal process is received calling for the production of such information, you should notify the DCU immediately.

EIC		Exam As Of Date:			
A. CREDIT UNION INFORMA	ATION				
Credit Union Name:	NCUA Certificate No:				
Street Address:	Phone No:				
City, St, & Zip:	Toll Free Phone No:				
Fax No.	Web Address:				
	E-mail Address:				
Mailing Address	Phone No.				
(If different):	(Before/after hours) :				
Admin/Office					
Hours:					
B. CHAIRPERSONS AND MAI					
(Include city and zip code in the address  Board Chair Name:  Address:	Work Phone No.: Home Phone No.:				
(Include city and zip code in the address  Board Chair Name:  Address:  City, St, & Zip:	Work Phone No.: Home Phone No.:				
(Include city and zip code in the address  Board Chair Name: Address: City, St, & Zip: Supervisory Chair	Work Phone No.: Home Phone No.: Term Expires				
Include city and zip code in the address  Board Chair Name:  Address: City, St, & Zip:  Supervisory Chair Name:	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.:				
Include city and zip code in the address  Board Chair Name: Address: City, St, & Zip:  Supervisory Chair Name: Address:	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.:				
Include city and zip code in the address  Board Chair Name: Address: City, St, & Zip:  Supervisory Chair Name: Address: City, St, & Zip:  Pres./Manager	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Term Expires				
City, St, & Zip:   Pres./Manager   Name:	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Term Expires				
Include city and zip code in the address:  Board Chair Name: Address: City, St, & Zip:  Supervisory Chair Name: Address: City, St, & Zip:  Pres./Manager Name: Address: Address:	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Home Phone No.:				
Include city and zip code in the address  Board Chair Name: Address: City, St, & Zip:  Supervisory Chair Name: Address: City, St, & Zip:  Pres./Manager	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Home Phone No.:				
Conclude city and zip code in the address	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Term Expires  Work Phone No.: Term Expires  Work Phone No.: E-mail Address: Work Phone No.:				
Conclude city and zip code in the address	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Term Expires  Work Phone No.: Term Expires  Work Phone No.: E-mail Address: Work Phone No.:				
City, St, & Zip:   Pres./Manager   Name: Address:   City, St, & Zip:	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Term Expires  Work Phone No.: Home Phone No.: E-mail Address: Work Phone No.:				
Board Chair Name: Address: City, St, & Zip:  Supervisory Chair Name: Address: City, St, & Zip:  Pres./Manager Name: Address: City, St, & Zip:  Pres./Manager Name: Address: City, St, & Zip:	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: E-mail Address: Work Phone No.: Term Expires  Work Phone No.: Term Expires  Work Phone No.: Term Expires				
Coard Member Name:   City, St, & Zip:   City, St,	Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: Home Phone No.: Term Expires  Work Phone No.: E-mail Address: Work Phone No.: Term Expires  Work Phone No.: Home Phone No.: Home Phone No.: Home Phone No.: Home Phone No.: Term Expires				

Board Member Name:	Work Phone No.:	
Address:	Home Phone No:	
City, St, & Zip:	Toma Evnings	
Board Member Name:	Work Phone No.:	
Address:	Homa Dhona No.	
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Board Member Name:	Work Phone No.:	
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City, St, & Zip:	Term Expires	
Board Member Name:	Work Phone No.:	
Address:	Home Phone No :	
City, St, & Zip:	T F	
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Board Member Name:	Work Phone No.:	
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City, St, & Zip:	Term Expires	
Board Member Name:	Work Phone No.:	
Address:	Home Phone No.:	
City, St, & Zip:	Term Expires	
Board Member Name:	Work Phone No.:	
Address:	Home Phone No.:	
City, St, & Zip:	Term Expires	
C. BRANCH OFFICE ADDRESSES	S:	
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### D. CREDIT UNION DATA

asset.

	Yes	No
1. Are any lawsuits pending or anticipated in which the Credit Union is (will be) named as defendant, other than ordinary collections?		
If so, please explain.		
2. Are copies of important documents such as trial balances and/or computer backups stored off-site?		
Storage site:		
3. Does the Credit Union follow GAAP (generally accepted accounting principles)?		
If not, please explain.		
4. Attach a list of each material asset that, in the opinion of manageme security or collectible value less than net book value. Examples would significant fixed assets or OREO's.		ı
Give any estimates (including the basis thereof) of the current value of	each suc	h

### E. OPERATIONAL MANAGEMENT

### **Policies and Procedures**

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5.	Does the Board review the all of the Credit Union's written policies at least annually to ensure the policies stay current?	Yes	No	
If 1	not, which policies are reviewed annually?			
6.	<ul> <li>Regulation CC, Expedited Funds Availability</li> <li>Regulation D, Reserve Requirements</li> <li>Regulation DD, Truth-in-Savings</li> <li>Regulation E, Electronic Funds Transfer</li> <li>Regulation Z, Truth-in-Lending</li> <li>Currency Transactions Reporting (Bank Secrecy)</li> <li>HUD Regulation X, RESPA</li> </ul>	for comp		
	Flood Disaster Protection Act			
	Member Business Loans (State and Federal)      Order to Business Loans (State and Federal)			
	<ul> <li>Security &amp; Criminal Reporting (NCUA Part 748)</li> </ul>			

#### **Investments**

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,	Are investment	dooumonto	under the	control o	
,	ATE HIVESTHEIN	COCHINEIUS	THICKET THE		

- A third-party safekeeping institution?
- A broker?
- Other?
- A Credit Union officer or other employee?

8.	If investment documents are under the control of a third party
	safekeeping institution or broker:

- Does the Credit Union receive safekeeping receipts?
- Does the Credit Union receive monthly statements?
- Has the Board or executive committee authorized the use of the safekeeping institution or broker in the investment policy?

No

n/a

Yes

9. Are purchase confirmations compared to the actual securities or safekeeping receipts for the securities to ensure that securities purchased are identical to securities received?

Yes	No	n/a

10. Attach or describe the procedures used to evaluate the creditworthiness of depository institutions, especially where the Credit Union places its funds through brokers.

#### **Borrowed Money**

1	1.	Has	the	Board	l approved	∣all	current	or	nasti	horrov	vingsʻ	7

12. List any line of credit which the Credit Union currently has established at other financial institutions:

		Renewal	Outstanding	Date of Board
Limitation	Rate	Date	Balance	Approval
	Limitation	Limitation Rate		

13. List any deposits the Credit Union has acquired through brokers:

Institution	Rate	Expiration Date	Outstanding Balance

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	t of shares or deposits neld at the Credit Uni			gh -			
F. SUPERVISO	RY COMMITTEE			r			
made an	Supervisory Committe audit of the Credit Ur 715.6 or 715.7 of NC	nion in c	ompliance with	o be	Yes	No	
Effective dat	e of latest S/C Audit:						
an indepe balances	Supervisory Committeendent direct verificate within the past 24 modules 15.8(a) of NCUA rul	ion of months in	nembers' account				
Effective	date of Latest Verific	cation: _		[			
Were all	of the members verifi	led?					
If not, ho	w did the S/C choose	the acco	ounts to verify?				
audit repo	Board formally revie orts, and formally act rating a need for corre	upon th	ose issues	e			

G.

18.	examination reports and insurance risk management reports, and formally act upon those issues demonstrating a need for corrective action?			
19.	Since the preceding examination made by the DCU, has any crime, robbery, or act of dishonesty been committed, attempted, or suspected?			
	If so, please explain and state whether or not notice was given to the DCU, NCUA, FBI, the bond carrier, and the appropriate law enforcement agency in the form of a Suspicious Activity Report (SAR).			
20.	Have any share, deposit or loan accounts of directors, officers, employees, and their family members and affiliates, been charged off, become delinquent, received extensions, been overdrawn, exceeded their credit limit, or otherwise been in violation of contractual terms? Attach a narrative description of each occurrence.			
во	ARD OF DIRECTORS			1 , 1
	ARD OF DIRECTORS  Does any member of Senior Management have a management contract with the Credit Union?	Yes	No	n/a
	Does any member of Senior Management have a	Yes	No	n/a
21.	Does any member of Senior Management have a management contract with the Credit Union?	Yes	No	n/a
21.	Does any member of Senior Management have a management contract with the Credit Union?  If so, please provide a copy to the EIC.  Does the term of the contract exceed 3 years (excluding	Yes	No	n/a
21.	Does any member of Senior Management have a management contract with the Credit Union?  If so, please provide a copy to the EIC.  Does the term of the contract exceed 3 years (excluding possible renewals or extensions)?  Does the Credit Union have key person insurance policies with senior management, the proceeds of which insure	Yes	No	n/a

25. List the names of director(s) with four unexcused absences in any 12-month period since the preceding examination.			
Did these directors stop participating on the Board in compliance with RCW 31.12.235(2)? Provide supporting documentation.			
26. If the Credit Union has invested in or made a loan to a credit union service organization (CUSO), is the investment/loan within the limits of RCW 31.12.436(8)?			
Amount of investment: \$			
Amount of loan: \$			
	Yes	No	n/a
27. Since the previous examination, has any director, Supervisory or Credit Committee member, officer, or employee, or their family members or affiliates:			
A. Received any type of commission, remuneration, or consideration (including dividends or other distribution to owners) from any firm doing or soliciting business with the Credit Union?			
If so, has the Board been notified?			
B. Had any dealings with the Credit Union that would be construed as preferential treatment?			
C. Received any of the proceeds of, or compensation in connection with, a loan granted by the Credit Union, other than the proceeds of loans on which they are the borrower?			

	If so, please give full details.	
30.	Does the Credit Union have a written code of ethics or ethics policy?	
	If so, do all officers and employees receive and sign a copy?	
	If not, please explain.	
31.	Since the previous examination, has any claim been filed under the fidelity bond?	
	If so, please provide a copy to the EIC.	
32.	Since the previous examination, are you aware that anyone connected with the Credit Union misapplied or misused any funds or valuables of the Credit Union, whether willfully or otherwise?	

- 33. Provide a list of any employees or members of the Board or Supervisory Committee that are related by marriage or immediate family relationship.
- 34. Are all credit union officer, employee, Board and Supervisory Committee (insider) loans specifically identified as such in the Credit Union's database?
- 35. Attach a list of all changes to the field of membership approved by the Board of Directors since the previous full examination.
- 36. Marketing & growth plans:
  - A) A description of the credit union's overall growth strategy for the near future, including where and how the credit union plans:
    - i) For the bulk of its membership growth to occur,
    - ii) To provide the majority of its services and products,
    - iii) To target it marketing efforts,
  - B) A general description of the credit union's planned new product and service offerings, and
  - C) Provide a list of relevant documents (such as business plans, strategic goals, mission statements, etc.) that detail the credit union's future growth plans. eg. Budget, 3-year strategic plan, fixed asset expansion plan, and electronic banking expansion plans.

### H. FIDELITY BOND & INSURANCE INFORMATION

Fidelity Bond		
Carrier Name:		
Type of Bond (Form No., etc.)	:	
Period Covered:	From:	To:
Amount of Single Loss Limit Coverage:		
<u>Directors &amp; Officers Liabilit</u>	y Insurance	
Carrier Name:		
Period Covered:	From:	To:
Amount of Coverage:		
<u>VSI Coverage</u>		
Carrier Name:		
Types of Coverage:	Auto Household	l Chattel
Member pay:	Yes No	
Amount of Coverage:		

#### I. SHARE, DEPOSIT, AND LOAN ACCOUNTS OF INSIDERS

- A. Please provide the information requested below for:
  - ♦ Directors
  - ♦ Supervisory Committee members
  - ♦ Credit Committee Members
  - ♦ The following senior officers, or their functional equivalents: president/manager, chief operating officer, chief financial officer, chief investment officer, and chief lending officer.
  - ♦ Spouses, domestic partners, and children of the above persons.

Include information on all accounts in the individual's name as well as any accounts in which he/she has an interest (such as being a joint owner, co-maker, guarantor, trustee, or otherwise having access to or control over the account).

### B. Requested information:

Name

Title or relationship

Account numbers:

Shares and deposits (all types)

Loans:

Amount owed

Interest paid-to date

#### J. SENIOR OFFICER COMPENSATION

Please complete the chart below. The term "senior officer" includes the following officers or their functional equivalents: president/manager, chief operating officer (COO), chief financial officer (CFO), chief investment officer (CIO), and chief lending officer (CLO). Attach a copy of any employment contracts between the credit union and these officers.

Name	Title	Current Year Salary	Current Year Bonus	Current Yr Gains Sharing	Prior Year Salary	Prior Year Bonus	Prior Year Gains Sharing
	President/Mgr.						
	COO						
	CFO						
	CIO						
	CLO						

### **Certification**

Each of the undersigned certic complete, to the best of his or	ies that the foregoing information and statements, including any attached pages, are accurate as her knowledge.
Date	Signature of Board Chairperson
	Signature of President/Manager